Adults and Communities Performance 2020/21
April – November 2020

PREVENT NEED

Leicestershire County Council's Strategic Plan 2018-22	Wellbeing and Opportunity
Supporting Outcome	People are cared for at home, in their own community, whenever possible, and for as long as possible.

Measure and Description		Aim	RAG	2020/21 Target	2020/21 Performance	2019/20 Performance	Quartile
Local	% of sequels that 'Prevent Need'	Target Band Width	A	56-61%	54.0%	60.9%	N/A
ASCOF 3D pt 1	% of SUs who find it easy to find information	H	N/A	73%	Survey not to be undertaken in 20-21 due to Covid-19	61.5%	Bottom
ASCOF 3D pt 2	% of carers who find it easy to find information	H	N/A	67%	Survey not to be undertaken in 20-21 due to Covid-19	Survey is biennial and not completed in 2019-20	N/A

Leicestershire County Council's Strategic Plan 2018-22	Great Communities
Supporting Outcome	Cultural, historical and natural heritage is enjoyed and conserved

Measure and Description		Aim	RAG	2020/21 Target	2020/21 Performance	2019/20 Performance	Quartile
Local	Heritage visits	H	N/A	N/A	84.5k	176.5k (Apr-Nov 2019)	N/A
Local	Hours of Volunteering (Heritage and libraries)	H	N/A	N/A	1.7k	19.0 (Apr-Nov 2019)	N/A

Measure and Description		Aim	RAG	2020/21 Target	2020/21 Performance	2019/20	
						Performance	Quartile
Local	Library visits (inc. website visits)	H	N/A	N/A	160.9k	780.0k (Apr-Nov 2019)	N/A
Local	All library issues	H	N/A	N/A	738.9k	1,373.0k (Apr-Nov 2019)	N/A
Local	Children's issues	H	N/A	N/A	136.4k	568.3k (Apr-Nov 2019)	N/A
Local	E-loans	H	N/A	N/A	520.7k	250.1k (Apr-Nov 2019)	N/A
Local	Total community library issues	N/A	N/A	N/A	44.9k	244.9k (Apr-Nov 2019)	N/A
Local	Community library children's issues.	N/A	N/A	N/A	21.1k	140.0k (Apr-Nov 2019)	N/A

Leicestershire County Council's Strategic Plan 2018-22	Strong Economy
Supporting Outcome	Leicestershire has a highly skilled and employable workforce

Measure and Description		Aim	RAG	2020/21 Target	2020/21 Performance	2019/20	
						Performance	Quartile
Local	LALS Success Rate	H	A	86%	84%	96%	N/A

REDUCE NEED

Leicestershire County Council's Strategic Plan 2018-22	Wellbeing and Opportunity
Supporting Outcome	People are cared for at home, in their own community, whenever possible, and for as long as possible.

Measure and Description		Aim	RAG	2020/21 Target	2020/21 Performance	2019/20	
						Performance	Quartile
Local	% of sequels that 'Reduce Need'	Target Band Width	G	17-22%	20.6%	16.8%	N/A
ASCOF 1I pt 1	% of SUs who had as much social contact as they would like	H	N/A	49%	Survey not to be undertaken in 20-21 due to Covid-19	41.6%	Bottom
ASCOF 1I pt 2	% of carers who had as much social contact as they would like	H	N/A	36%	Survey not to be undertaken in 20-21 due to Covid-19	Survey is biennial and not completed in 2019-20	N/A
ASCOF 1E	% of people with LD in employment	H	G	>11%	11.0%	11.2%	Top

Leicestershire County Council's Strategic Plan 2018-22	Affordable and Quality Homes
Supporting Outcome	There is enough suitable housing to support independence for those with social care needs.

Measure and Description		Aim	RAG	2020/21 Target	2020/21 Performance	2019/20	
						Performance	Quartile
ASCOF 1G	% of people with LD in settled accommodation	H	A	86%	83.7%	82.9%	Second

Leicestershire County Council's Strategic Plan 2018-22	Wellbeing and Opportunity
Supporting Outcome	People are cared for at home, in their own community, whenever possible, and for as long as possible.

Measure and Description		Aim	RAG	2020/21 Target	2020/21 Performance	2019/20 Performance	Quartile
Local	% of sequels that 'Delay Need'	Target Band Width	G	10-15%	11.0%	12.2%	N/A
ASCOF 2C pt 2	Delayed transfers of care attributable to ASC-only	L	N/A	N/A	Not published by NHS Digital during Pandemic	0.9 per 100k pop (163 Ave days/Mth)	Top
ASCOF 2D	% of people who had no need for ongoing services following reablement	H	R	87%	79.7%	87.5%	Top
ASCOF 2B pt 1 *BCF*	Living at home 91 days after hospital discharge and reablement	H	G	88%	89.7%	88.1%	Second
ASCOF 2A pt 1	Permanent admissions to care (aged 18-64) per 100,000 pop.	L	G	<8.1 (33 Adm's)	3.1 (13 Adm's) (Full-year Forecast)	5.5 per 100k pop (23 adm's)	Top
ASCOF 2A pt 2 *BCF*	Permanent admissions to care (aged 65+) per 100,000 pop.	L	G	<553 (800 Adm's)	462.0 (669 Adm's) (Full-year Forecast)	616.3 per 100k pop (893 adm's)	Second

MEET NEED

Leicestershire County Council's Strategic Plan 2018-22	Wellbeing and Opportunity
Supporting Outcome	People are cared for at home, in their own community, whenever possible, and for as long as possible.

Measure and Description		Aim	RAG	2020/21 Target	2020/21 Performance	2019/20 Performance	Quartile
Local	% of sequels that 'Meet need'	Target Band Width	A	6-11%	14.4%	10.1%	N/A
ASCOF 1C pt 1a	Adults aged 18+ receiving self-directed support	H	A	99%	96.0%	97.2%	Third
ASCOF 1C pt 2a	Adult aged 18+ receiving direct payments	H	G	>40%	45.6%	47.5%	Top
ASCOF 1C pt 1b	Carers receiving self-directed support	H	G	100%	99.8%	99.8%	Third
ASCOF 1C pt 2b	Carers receiving direct payments	H	A	100%	98.7%	98.4%	Third

Leicestershire County Council's Strategic Plan 2018-22	Keeping People Safe
Supporting Outcome	People at the most risk or in crisis, are protected and supported to keep them safe

Measure and Description		Aim	RAG	2020/21 Target	2020/21 Performance	2019/20	
						Performance	Quartile
Local	Of safeguarding enquiries where an outcome was expressed, the percentage partially or fully achieved	H	N/A	N/A	94.8%	92.4%	N/A
ASCOF 4B	% of service users who say that services have made them feel safe	H	N/A	90%	Survey not to be undertaken in 20-21 due to Covid-19	89.7%	Second

Key to Columns

Measure	ASCOF	A metric within the national performance framework known as Adult Social Care Outcomes Framework (ASCOF)
	Local	A measure defined and calculated for Leicestershire County Council only
Aim	High	The aim of performance is to be high
	Low	The aim of performance is to be low